## Fix for Failed to validate certificate. Application will not be executed

| gement and bi<br>rder to achie  | illing service specializing in outpatient behavioral health. Our pr<br>Application Blocked for Security | imary goal is to pro<br>use, support, and c |  |  |  |
|---|---|---|--|--|--|
|   | Failed to validate certificate.The application will not be executed.                                    |   |  |  |  |
| the software state and fed  | Name: Milan Publisher: da Vinci Network Services  | vice. We are const                          |  |  |  |
| ad and run the<br>en you log in   | Location: http://www.milanmedical.com OK More Information   | ne production serv                          |  |  |  |
| e discarded.<br>mited, browse   | er only access to the production server. This login is only recom                                       | the training server                         |  |  |  |
| _   |   |   |  |  |  |
| Home   <u>Overview</u>   <u>Testimonials</u>   <u>Downloads</u>   <u>Support</u>   <u>Contact</u>   <u>News</u><br>Copyright © 1999-2012 da Vinci Network Services. All Rights Reserved. Milan Medical is a service of <u>da Vinci Network Services</u> . |   |   |  |  |  |

- 1. Go to Start, Control Panel, click on Java
- 2. Click on the Advanced tab, scroll down to "Check for signed code certificate revocation using"

| All certificates in the chain        | of trust                     |     | ^      |
|--------------------------------------|------------------------------|-----|--------|
| Do not check (not recomme            | ended)                       |     |        |
| Check for signed code certificate    | revocation using             |     |        |
| Certificate Revocation Lists         | (CRLs)                       |     |        |
| Online Certificate Status Pr         | otocol (OCSP)                |     |        |
| Both CRLs and OCSP                   |                              |     |        |
| Perform TLS certificate revocation   | checks on                    |     |        |
|                                      |                              |     |        |
| •••• All certificates in the chain   | of trust                     |     |        |
| Do not check (not recomme            | ended)                       |     |        |
| Check for TLS certificate revocation | on using                     |     |        |
| Certificate Revocation Lists         | (CRLs)                       |     |        |
| Online Certificate Status Pr         | otocol (OCSP)                |     |        |
| Both CRLs and OCSP                   |                              |     |        |
| Advanced Security Settings           |                              |     |        |
| Use certificates and keys in         | browser keystore             |     |        |
| Enable blacklist revocation          | check                        |     |        |
| Enable caching password f            | or authentication            |     |        |
| Use SSL 2.0 compatible Cli           | entHello format              |     |        |
| Use TLS 1.0                          |                              |     |        |
| Use TLS 1.1                          |                              |     |        |
| Use TLS 1.2                          |                              |     |        |
| Miscellaneous                        |                              |     |        |
| Place Java icon in system t          | ray                          |     |        |
| Suppress sponsor offers w            | hen installing or updating J | ava | $\sim$ |
| <                                    |                              |     | >      |
|                                      |                              |     |        |

3. Change this setting to "Certificate Revocation Lists (CRLs)" then click Apply



- 4. Close out of all the web browsers so the settings can take effect.
- 5. Open the web browser, go to <u>www.milanmedical.com</u>, click on Normal login